

The 2018 Conference on Healthcare Quality and Safety



Healthcare Quality and Safety 2018

October 15–16, 2018 • Boston, MA

Earn up to:

10.50 AMA PRA Category 1 Credits™

10.50 Risk Management Credits

0.75 Opioid/Pain Training

1.50 EHR Training

11.25 contact hours of CNE

10.50 ACPE contact hours

10.50 CPPS CE hours

10.50 CPHQ CE hours



Strategies
Techniques
Best Practices
Metrics

[Agenda and Registration](#)

Dear Colleague,

We invite you to attend [Healthcare Quality and Safety 2018](#). This special 2-day program provides proven strategies and specific guidance for introducing, sustaining and advancing improvements in:

- Healthcare Quality
- Patient Safety
- Medication Safety
- Innovative Care Delivery and Redesign
- Process Improvement
- Change Management
- Leadership

360-Degree Education

Unique to this conference is its 360-degree educational approach — offering diverse, multidisciplinary perspectives from experts — including physicians, nurses and pharmacists, as well as legal, compliance, and risk management thought leaders. Each presentation offers proven approaches to turning quality and safety strategies, standards, innovations, and mandates into sustainable daily practices and operations.

REGISTRATION

Seating for this popular course is limited. To ensure a spot for 2018, [early registration](#) is strongly recommended. Please note that an early registration discount is in effect for a limited time.

Customize Your Learning Experience

As an attendee, you can tailor your education to the specific needs of your healthcare setting, choosing from among 30 practical breakout sessions on current quality and safety challenges. Highlights include:

Healthcare Quality

- Addressing barriers to a culture of collaboration
- Achieving better results on quality metrics
- Preventing healthcare provider burnout through resilience
- Peer-to-peer assessment
- Maintaining qualifications for CPPS, CPHQ and CPHRM

Patient Safety

- Utilizing Ambulatory Safety Nets in order to prevent missed and delayed diagnoses
- Innovative transparency efforts to promote disclosure and a culture of safety
- Encouraging non-punitive error reporting to promote the highest-quality care
- Supporting patients and providers with communication and resolution programs

Medication Safety

- Responding to the Opioid Crisis with advances in addiction management
- Improving medication safety to reduce risk of adverse events
- Maintaining safe care during national medication shortages
- Developing clinical decision support tools to improve electronic health record functionality

Innovative Care Delivery and Redesign

- Equity in healthcare
- Standardizing care to improve outcomes with sustainable clinical pathways
- Rethinking care delivery method
- Population health management solutions

Process Improvement and Change Management

- Engaging staff to incorporate change management systems into practice
- Utilizing project charters to define goals
- Increasing the value of process improvement initiatives
- Sustaining high performance through reliable processes

Leadership

- Aligning senior leadership, management, and frontline caregivers to deliver safe and effective care
- Engaging leadership in risk mitigation and compliance strategies
- Advancing successful quality and safety committee structures
- Developing a supportive model of shared accountability with a just culture

New — Healthcare Quality and Safety 2018 adds additional education this year for professionals who lead and support quality and safety initiatives within oncology and primary care settings. Highlights include:

- Leveraging analytics to transform care
- Aligning clinical, financial, operational and research resources
- Improving patient experience using non-traditional sites of healthcare delivery
- Extending healthcare access through telehealth

[View the complete agenda here.](#)

Who Should Attend

This course caters to a broad range of professionals, including:

- Physicians and Physician Leaders
- Nurses and Nurse Executives
- Managers and Directors of Healthcare Clinics
- Managers and Directors of Patient Safety
- Managers and Directors of Quality
- Managers and Directors of Operations
- Pharmacists
- Risk Managers
- Administrators
- Policymakers
- Regulators
- Trainees

Within both ambulatory and inpatient settings, there is mounting pressure to improve quality, safety, and efficiency. The key question, however, is how. This conference provides education, strategies, how-tos and specific guidance to address these challenges.

We look forward to meeting you this October in Boston at [Healthcare Quality and Safety 2018](#).

Sincerely,



David W. Bates, MD, MSc
Course Director
Chief, Division of General Medicine
and Primary Care,
Brigham and Women's Hospital
Professor of Medicine,
Harvard Medical School



Allen B. Kachalia, MD, JD
Course Director
Chief Quality Officer
Brigham Health
Associate Professor of Medicine,
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Offered by:



ACCREDITATION

ACCREDITATION COUNCIL FOR CONTINUING MEDICAL EDUCATION

The Harvard Medical School is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Harvard Medical School designates this live activity for a maximum of 10.50 *AMA PRA Category 1 Credits*[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

RISK MANAGEMENT

This activity meets the criteria of the Massachusetts Board of Registration in Medicine for 10.5 credits of Risk Management Study. This includes .75 credits of Opioid Education and Pain Management Training and 1.50 credits of Electronic Health Records Training. Please check your individual state licensing board requirements before claiming these credits.

NURSES

Successful completion of this program will award 5.67 nursing contact hours for day 1, and 5.58 contact hours for day 2. Brigham and Women's Hospital is an Approved Provider of continuing nursing education by the Northeast Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

PHARMACISTS

American Health Resources, Inc. is accredited by the Accreditation Council for Pharmacy Education (ACPE) as a provider of continuing pharmacy education. Pharmacists can earn up to 10.50 Contact Hours (1.05 CEUs) of knowledge-based credit.

QUALITY AND SAFETY PROFESSIONALS

This activity meets the criteria of the Certification Board for Professionals in Patient Safety for up to 10.50 CPPS CE hours. This program has been approved by the National Association for Healthcare Quality for 10.50 CPHQ continuing education hours.

NURSE PRACTITIONERS

For the purpose of recertification, the American Academy of Nurse Practitioners Certification Board and American Nurses Credentialing Center accept *AMA PRA Category 1 Credits™* issued by organizations accredited by the ACCME (Accreditation Council for Continuing Medical Education). We would also suggest that learners check with their state licensing board to ensure they accept reciprocity with *AMA PRA Category 1 Credits™* for re-licensure.

PHYSICIAN ASSISTANTS

The National Commission on Certification of Physician Assistants (NCCPA) states that *AMA PRA Category 1 Credits™* are acceptable for continuing medical education requirements for recertification. We would also suggest that learners check with their state licensing board to ensure they accept reciprocity with *AMA PRA Category 1 Credits™* for re-licensure.